

Havering



How to bid



Properties are advertised weekly on Fridays on our website www.ellcchoicehomes.org.uk.

Each housing provider has a separate section, customers registered with this housing provider can choose from the properties in this section, including those in other areas, that match their requirements. Customers cannot apply for properties listed in other housing provider's

Each property advert includes symbols to indicate the groups of customers that can apply for the property.

Other symbols indicate that properties are reserved or prioritised for customers with specific requirements.

Customers are sent details of their registration category and bedroom requirement when they first register for housing. Please contact your housing provider if you want to check or query these details



By 'bid' we simply mean 'apply for a property'. Customers can bid for up to two properties weekly. You can bid using:

- Our multi-lingual hotline (local call charges apply), call 0845 650 4125.
- · A touch-screen kiosk in a council office or library.
- Our text messaging service on 07781 486 526.

TO BID YOU WILL NEED:

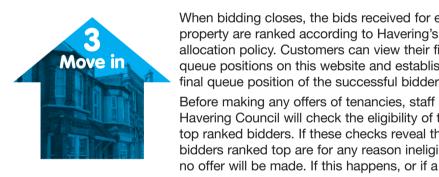
- Your housing registration number.
- · Your date of birth or memorable date.
- The reference numbers of the properties you are bidding for.

Most properties attract bids from many customers. The website, kiosk and hotline services can advise customers of their bids ranked queue position, this indicates how many bids placed on the same property by other customers are ranked ahead of theirs.

As more customers bid, queue positions may change. Bids can be checked, withdrawn and transferred to different properties at any time during each bidding cycle using the website, a kiosk or the bidding hotline.

If you need advice or assistance with bidding, please use the number below.

Please note that we cannot guarantee the cost of our texts will be included in any free text bundles supplied to you by your provider, some will include our texts but some will not, depending on the provider.



When bidding closes, the bids received for each property are ranked according to Havering's allocation policy. Customers can view their final queue positions on this website and establish final queue position of the successful bidders. Before making any offers of tenancies, staff in Havering Council will check the eligibility of the top ranked bidders. If these checks reveal that bidders ranked top are for any reason ineligible,

top bidder refuses an offer, the property will generally be offered to the next highest ranked bidder who is eligible.

Please see the panel below for Havering's specific allocations policy.

Bidding summary information

Offers will generally be made to bidders with the highest band and earliest registration date for a particular property, However you may NOT be selected if you owe a debt to Housing of more that the equivalent of 4 weeks rent. Please refer to Havering's Allocation Scheme for further details.

Havering Allocation Scheme

Havering operates an allocation scheme which assesses applicants into either Homeseeker (H) or Private Sector Leased (PSL) band. Those in the Homeseeker band can apply for a Community Contribution reward if they work 16 hours or more a week or volunteer for 10 hours

a month (reduced to 5 hours a month if applicant is aged 70 or over) which will give them greater priority over those registered in Homeseeker Band. Bids are prioritised by band and then by date order.



Havering



Guide to symbols



Priority Homeseeker



Tenant seeking a transfer



Homeseeker



All Bands



Customers needing sheltered properties



Fixed Term Tenancy



This property has a rent level set at up to 80% of the private market level and is described by the government as an 'Affordable Rent Property'



This property has its own garden



This property has a shared/ communal garden



This property does not have a garden



No Parking near the property



Car Free Zone



This property is within the Congestion Charge zone



Property has been assessed as being accessible



Specified age group



Newly Built property



Housing Association policy applies



Cross Borough property



Out of Borough property



This property has a door entry phone



This property has a Floating Support Service



This property has a Concierge



This property has a personal assistance alarm



This property has a lift



This property does not have a lift



This property has double glazed windows



This property is close to shops/transport



No pets (cats or dogs)



Electric Central Heating



Part Electric Central Heating



Gas Central Heating



Part Gas Central Heating



Night Storage Heating



Individual Heating Appliance

Accessible Housing Property Categories (If applicable)



Wheelchair Accessible Throughout



Wheelchair Accessible Essential Rooms



Lifetime Homes Standard



Easy Access



Step Free



Unassessed

General Needs



Minimal Steps